

Covid-19 V's your stay with us

STONEHOUSE COURT HOTEL · LAST UPDATED - FRIDAY, SEPTEMBER 25, 2020 ·

Your stay will be a little different in these times of Covid, but our care and attention remains the same. A wonderful holiday experience will continue to be at the heart of what we do.

What's different...?

Whilst we are still absolutely committed to providing the greatest possible service and experience, we have made adjustments to ensure that we are compliant with the latest government guidelines and to ensure that our guests and staff feel safe.

Your Room:

In line with the government guidelines, we have removed all magazines and reading material from the bedrooms. We have replaced china cups for disposables and your room will not be serviced during your stay. Please ask reception if you require any extra towels or toiletries.

If there is anything in your room that you require help with or is not working please report it so we can address and resolve as soon as possible.

Dining:

We are serving food every day from 12-8.30pm

Due to careful social distancing in our kitchens, our menu is more casual dining than formal. To minimise social contact, we ask that you place your order for all food and drink through our App which is called Stonehouse Court. We operate a strict table service only policy at this stage and we ask all our guests to respect this.

Breakfast:

Breakfast is served Monday to Friday 7.00am till 10.00am, Saturday and Sunday 8am till 10am.

Due to current guidelines, we are unable to offer our buffet selection. However, a continental box is available to order, as well as our hearty full English breakfast!

Our App:

You can download our App from the App Store or Google Play, just search for Stonehouse Court. Alternatively, you can use the web link stonehousecourt.bytablet.net or scan the QR Code on our menu.

Please order your food and drinks this way and keep an eye out for the discount codes available. It's very easy to use, but we are on hand should you need any assistance with it.

We know the importance of washing hands and know you do too. We will keep a safe distance and know you will do the same. We will wear face masks whilst serving you, behind our mask is a warm, welcoming smile, we apologise you can't see this!

No one can miss the hand sanitisers at the front door and around the hotel - discreet but essential. Please use them as often as you like.